



## CARING FOR YOUR NEW CARPET

### Maintenance

The key to good carpet maintenance is to avoid particles of loose dirt and dust from working their way into the carpet pile where they will act abrasively on the fibres and discolour the carpet.

Vacuum your carpet regularly at least two to three times a week.

A large strong doormat will reduce dirt from outside being spread around the house.

Avoid where possible laying light coloured carpet next to external entrances.

### Vacuuming

Loop pile carpets should be vacuumed with a cylinder cleaner using the suction head only. Avoid using beater head and brushes – they will catch and lift the fibres, giving your carpet a bobbled or felted appearance.

Cut pile carpets should be vacuumed with a with a beater bar and brush.

### About Carpet

**Shedding** – All carpets using a spun yarn will shed excess fibre when first installed. This is to be expected and does not mean there is a defect. The short fibres given off represent a small fraction of the pile.

**Long Tufts** - Occasionally you may find a stray tuft extending above the pile surface. Provided our carpet is a cut pile, carefully cut the tuft with sharp scissors to the level of the surrounding pile.

**Shading and Flattening** - Over time, particularly with deep pile carpets, regular foot traffic will flatten the pile surface in main walkways, causing areas of different wear. These areas will appear lighter or shaded in comparison to the less frequently used parts.

**Fading** - Most textiles will fade very gradually over time due to natural light. Reduce strong exposure to the sun, with blinds or curtains i.e. in south facing rooms with large areas of glass.

**Pilling** - This can sometimes occur on loop pile and wool blend carpets. It is where little balls of fibres collect on the pile surface, much like the bobbles that can occur on a sweater. Carefully remove these with sharp scissors – it will not affect the durability of the carpet.

**Indentations** - The feet on furniture will create indentations on any carpet. If you move furniture you can use a coin to 'gently' tease the pile upright.

**Treatments** - Care must be taken if applying stain guards or other such treatments after installation. Oversaturation can result in damage to the structure of the carpet.